

Honeywell – Honmex

Tijuana Mexico



Turning Downtime Into Productive Time

About the Operation

The operation consists of 4 separate factory operations [Focused Factories] with one common support group. The factory operations are primarily assembly operations but there are machine centers in some of the factory operations.

Challenge

Line downtime due to material, maintenance and line supervisory support was an ongoing challenge for each of the separate factories being serviced by the common support groups. Overall downtime was viewed as a significant problem. Site Management had no way to measure downtime and the downtime causes nor the effectiveness of the production line support groups.

Solution

Implemented VersaCall's Reason Code Modules on each of the production lines which provided for the immediate communication of line stoppage issues. The modules also captured the reason code for each of the downtime incident.

Benefit - *Direct Quote*

“The positive impact of the VersaCall System has been very significant on our operations. We are spread out with 4 focus factories on our location. Our response time to downtime incidents prior to the implementation of the VersaCall System was 17 minutes for each incident. After the implementation of the VersaCall System, the response time has been reduced to 1.7 minutes for each incident. What this has meant to us is that over a month period we were able to change 8 hours of downtime or non-producing product time into productive time. Again the positive impact has been absolutely incredible. One key aspect of the system is that since it measures response time and records it for downtime incidents, it has changed the whole concept of accountability for floor support personnel.”