



*VersaCall Performance Intelligence Software*  
*VersaCall Reporting Software*



**Steps for Developing Standard & Custom Reports**

*Easy to Follow Intuitive Steps – Flexible Custom Reports*



# ***P.I. Software – VersaCall Reporting Software***



*Tools for Developing Reports & Graphs*

## ***With VersaCall Reporting Software You Can:***

- Configure reports to find **Productivity / Profitability** issues and address them.
- Use **Drilldown Viewing** to view granular details at the click of a button.
- Utilize **Automatic Report Generation** so that reports are available when you need them.
- Configure reports in **Multiple Formats** for communicating and sending up and down the chain (PDF, Excel, Gif).



### ***Flexibility Starts with Report Options***

- **Automated Reports**

Scheduled or Automatic Report Generation – automatically runs the reports for you and e-mail them directly to your inbox on a scheduled basis.

- **Preconfigured Reports**

Develop a Menu of Custom Reports and Graphs . Select from the menu the reports & graphs you would like to run

- **Ad Hoc Reports**

Use the Software to Develop Custom Reports and Graphs on the fly for Analysis and Trend Visibility



# P.I. Software – VersaCall Reporting Software



## Tools for Developing Reports & Graphs

### 9 Steps to Automatically Generate Reports

#### Easy to Use Menu

#### Nine Setup Steps:

1. Select Report Frequency
2. Select Data Sources
3. Select Comparisons
4. Select Suite/Report Format
5. Name Report
6. Select a Date Range
7. Select Period
8. Add e-mail Addresses
9. Save

The screenshot shows the 'Edit Scheduled Report' interface with the following steps highlighted:

- STEP 1:** Points to the 'Scheduling' section, specifically the 'Time Frame' dropdown menu.
- STEP 2:** Points to the 'Report Parameters' section, specifically the 'Modules' and 'Groups' selection area.
- STEP 3:** Points to the 'Compare By' dropdown menu.
- STEP 4:** Points to the 'Reports' table, specifically the 'Report ID' dropdown menu.
- STEP 5:** Points to the 'Scheduled Report Name' text input field.
- STEP 6:** Points to the 'Dates' section, specifically the 'Start Offset' and 'End Offset' input fields.
- STEP 7:** Points to the 'Shifts' selection area.
- STEP 8:** Points to the 'Email Addresses' section, specifically the 'Email Address' input field.
- STEP 9:** Points to the 'Save' button.

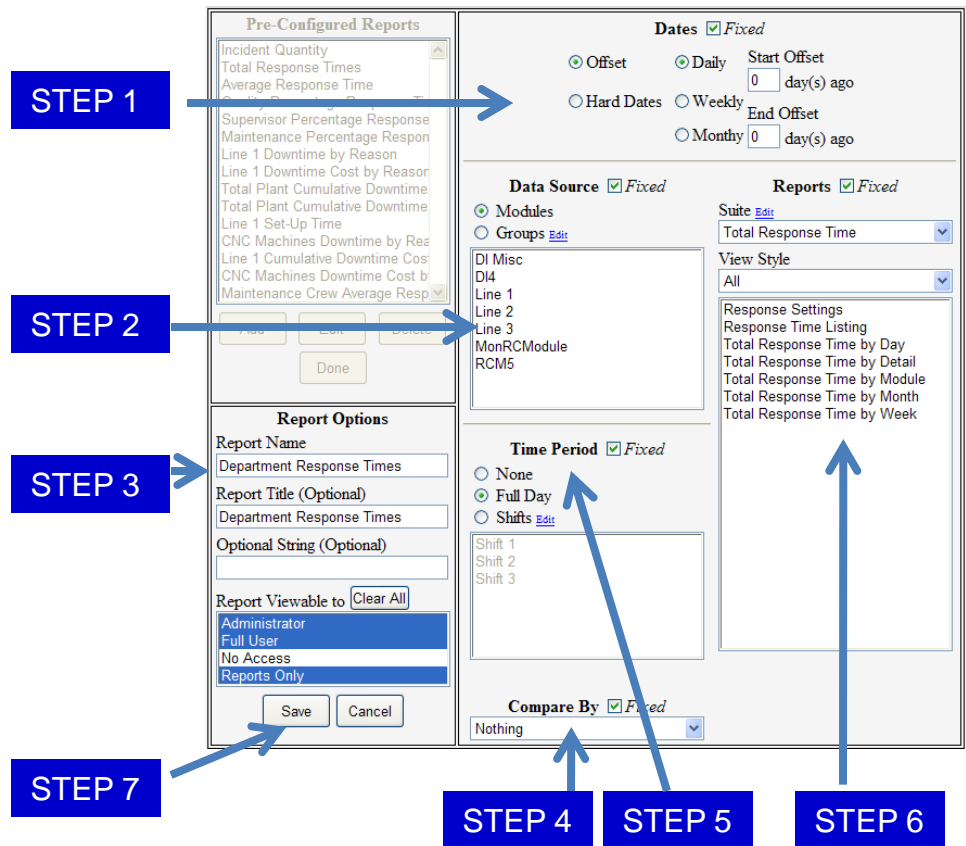


## Tools for Developing Reports & Graphs

### 7 Steps for Preconfigured Reports

#### Seven Simple Setup Steps

1. Select a Date Range
2. Select Data Source/s
3. Name Report
4. Select Comparisons
5. Select Period
6. Select Up to 6 Reports
7. Save



The screenshot shows the 'Pre-Configured Reports' dialog box with the following steps highlighted:

- STEP 1:** Points to the 'Dates' section, specifically the 'Fixed' checkbox and the 'Daily' radio button.
- STEP 2:** Points to the 'Data Source' section, specifically the 'Modules' radio button.
- STEP 3:** Points to the 'Report Options' section, specifically the 'Report Name' field.
- STEP 4:** Points to the 'Time Period' section, specifically the 'Full Day' radio button.
- STEP 5:** Points to the 'Reports' section, specifically the 'Total Response Time' dropdown menu.
- STEP 6:** Points to the 'Response Settings' section, specifically the 'Response Time Listing' dropdown menu.
- STEP 7:** Points to the 'Save' button at the bottom of the dialog.



### 6 Steps for Ad Hoc Reports

#### Six Setup Steps:

1. Enter Start & End Dates
2. Select Module or Groups
3. Select a Period
4. Select Comparisons
5. Select Reports
6. Submit

The screenshot shows the VersaCall reporting software interface with six steps highlighted by blue arrows and boxes:

- STEP 1:** Points to the Start Date field (10/01/2008) and End Date field (10/16/2008).
- STEP 2:** Points to the Modules/Groups selection area, which includes options like DI Misc, DI4, Line 1, Line 2, Line 3, MonRCModule, and RCM5.
- STEP 3:** Points to the Period selection area, which includes options like None, Full Day, and Shifts.
- STEP 4:** Points to the Compare By dropdown menu, which is currently set to Nothing.
- STEP 5:** Points to the Suite selection dropdown menu, which is currently set to All.
- STEP 6:** Points to the Submit button.



# P.I. Software – VersaCall Reporting Software

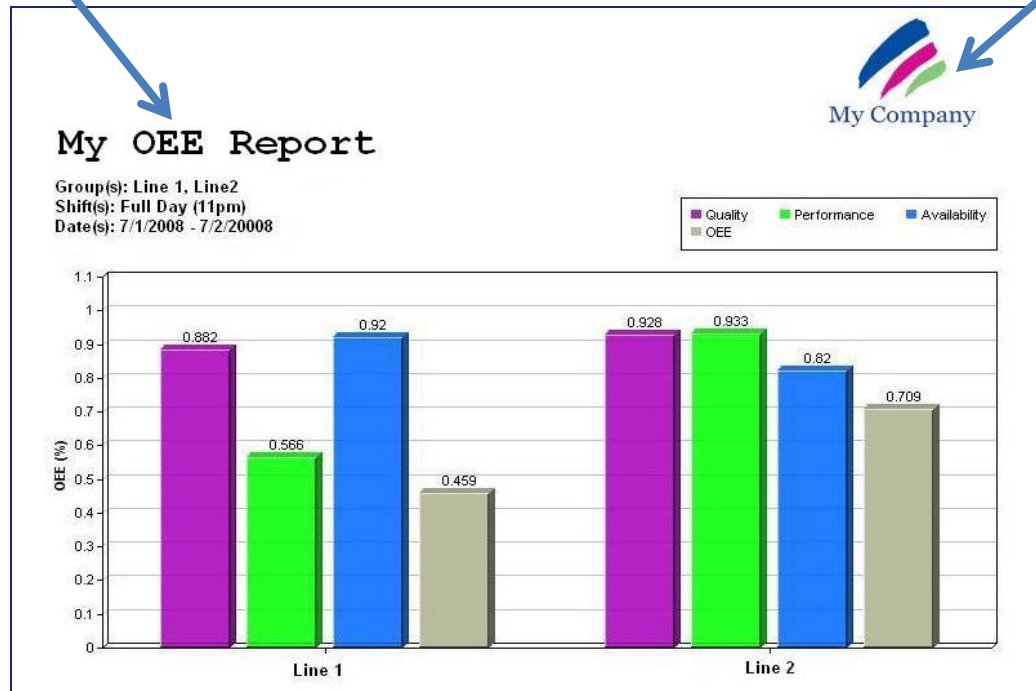


Tools for Developing Reports & Graphs

## Customize Your Reports & Graphs

Add Your Own Title

Add Your Company Logo





# P.I. Software – VersaCall Reporting Software



Tools for Developing Reports & Graphs

## Applying Targets & Standard References

Single Target - Set-Up Tables Contained in the Suites

**Settings**

Currency  
United States Dollars - USD (Default)

Downtime Rate

Flat Rate (per minute) Enter Rate 20

Rate by Module Enter Query getModuleCost

**Settings**

**Thresholds (Minutes)**

Lower: 5 Upper: 10

Good Applies to response times less than and equal to lower threshold

Okay Applies to response times between lower and upper thresholds

Bad Applies to response times above upper threshold

Multiple Targets & Standards - Use VersaCall 's Data Look Up Manager Software





# P.I. Software – VersaCall Reporting Software

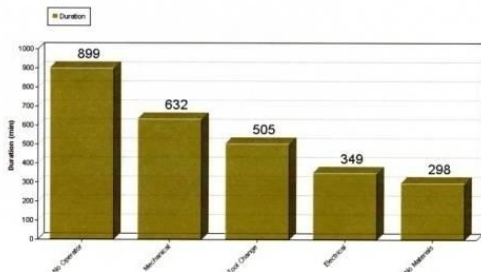


## Tools for Developing Reports & Graphs

### Outstanding Flexibility – One Suite Multiple Graphs

CNC Machines Downtime by Reason

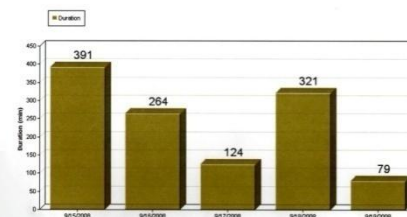
Group(s): CNC Machine Downtime  
Shift(s): Full Day  
Date(s): 9/14/2008 - 9/30/2008



Equipment

Total Plant Downtime

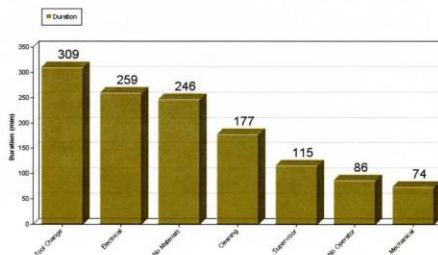
Group(s): Line 1 Downtime  
Shift(s): Full Day  
Date(s): 9/15/2008 - 9/19/2008



Total Plant

Line 1 Downtime by Reason

Group(s): Line 1 Downtime  
Shift(s): Shift 1, Shift 2, Shift 3  
Date(s): 9/29/2008 - 10/11/2008



Line



# ***P.I. Software – VersaCall Reporting Software***



## ***Tools for Developing Reports & Graphs***

### ***VersaCall Expanding Trend & Analysis Reports***

- ***Communications Reports***
  - *Incidents*
  - *Response Times*
  - *Average Response Time*
  - *Percentage Response Times*
- ***Downtime Reports***
  - *Pareto Downtime Charts*
  - *Downtime by Reason Code*
  - *Downtime Cost Trends*
- ***Production Performance Reports***
  - *Set-Up Time*
  - *Percentage of Set-Up Time to Standard*
  - *Set-Up Quantities -*
  - *Production Counts*
- ***OEE Reporting***